



## Summary

UX Designer with 5 years of experience and a genuine love for crafting user-friendly products. Thrives on understanding what users want and need, and is skilled at turning those insights into intuitive designs. Possesses a knack for teamwork and problem-solving, and always eager to learn and stay ahead of industry trends.

## Skills & Tools

UX Design | User Research | Wireframing | Rapid Prototyping | Usability Studies | UX Audits | Design Systems | Style Guides | Workshopping | User Flows | Interaction Design | Information Architecture | WCAG | Sketch | Figma | Axure RP | Adobe XD | Miro | Trello | Microsoft Office | Agile Methodologies

## Professional Experience

### Houghton Mifflin Harcourt | UX Designer

May 2023 – October 2023

Transitioned with NWEA through company acquisition to continue my duties as a designer and aid in adapting UX processes for our new environment. Projects include:

- Hyperloop - Acacia Management System | Collaborated with UX Developer to rapidly design new and existing features to address user requests and incorporate Design System components
- Design System Audit | Conducted an audit of all existing design systems brought in under acquisition to draw comparisons, identify strengths and weaknesses, and work towards a unified look and feel across products
- Student-Centered Performance Report | Conceptualized and designed a new student-facing report to encourage student agency and help facilitate goal-setting conversations

### NWEA | UX Designer

January 2020 – May 2023

Led design for multiple cross-functional teams working on educational assessment products for internal and external users, including:

- Achievement Level Explorer | Conceptualized and designed an online resource for teachers to better understand and utilize educational standards.
- Design Review | Organized and facilitated a design review process for all UX employees to give and receive feedback. Conducted retros and enacted changes to ensure value to all participants.
- Individual Student Reports | Updated and redesigned reports for educators and parent/guardians to review student assessment performance, tailored to three different state clients

### EXPLO | UX Designer (contract)

May 2019 – July 2019

Led design and research on a short-term project to redesign the summer camp application process for web and mobile.

- Led communication with client & users
- Conducted Research: Interviews, contextual inquiries, comparative analysis, usability testing

## Education

- **User Experience Design Immersive** | General Assembly, Boston, MA
- **Bachelor of Arts – Arts & Letters** | Portland State University, Portland, OR

## Coursework

- **Emerging Trends in UX Design** | **Facilitating UX Workshops** | Nielsen Norman Group
- **Accessibility Fundamentals – Disabilities, Guidelines, & Laws** | Deque University
- **Introduction to Front-End Development** | Coursera (*in progress*)